

Office use only

Vehicle

Date

**PROM LIMOUSINE CONTRACT**<http://www.royaluxury.com>

Please Print, Sign and Fax both pages to (631) 517 – 9139

**ROYAL LIMOUSINE****Toll Free: 877 769 2554****Fax: 631 517 9139**

|              |                         |             |             |
|--------------|-------------------------|-------------|-------------|
| Today's Date | Occasion<br><b>PROM</b> | Pickup Time | Pickup Date |
|--------------|-------------------------|-------------|-------------|

|                               |               |                        |
|-------------------------------|---------------|------------------------|
|                               |               | 1 <sup>st</sup> Pickup |
| Student's First and Last Name | Cell Phone    | 2 <sup>nd</sup> Stop   |
| Parent's First and Last Name  | Cell Phone    | 3 <sup>rd</sup> Stop   |
| Address                       |               | Prom Location          |
| City                          | State         | Zip                    |
| After Prom Location           |               |                        |
| Name of the School            | Email Address | 1 <sup>st</sup> Drop   |
|                               |               | 2 <sup>nd</sup> Stop   |
| How Did you hear about Us?    |               | 3 <sup>rd</sup> Stop   |

|              |                 |                 |           |                |
|--------------|-----------------|-----------------|-----------|----------------|
| Vehicle Type | Number of Hours | Passenger Count | Quoted by | Overtime Price |
|--------------|-----------------|-----------------|-----------|----------------|

|                   |                    |                 |  |                 |
|-------------------|--------------------|-----------------|--|-----------------|
| Payment:          | Cash ( )           | Credit Card ( ) | Check ( )                                  | Money Order ( ) |
| Credit Card Type  | Credit Card Number | Expiration      | Sec. # (last 3 digits from Signature Line) |                 |
| Cardholder's Name | Billing Address    |                 | Town, State, Zip                           |                 |

|   |
|---|
| Optional Payment Plan:                    |
| 1 <sup>st</sup> Payment \$ _____ on _____ |
| 2 <sup>nd</sup> Payment \$ _____ on _____ |
| 3 <sup>rd</sup> Payment \$ _____ on _____ |
| 4 <sup>th</sup> Payment \$ _____ on _____ |

|                            |          |
|----------------------------|----------|
| Limousine Price            | \$ _____ |
| Extra Charges (tolls, etc) | \$ _____ |
| 20% Service Charge         | \$ _____ |
| Tax                        | \$ _____ |
| Total                      | \$ _____ |
| Deposit (Non-Refundable )  | \$ _____ |
| Balance                    | \$ _____ |

Parent's Signature

Final balance due by \_\_\_\_\_

*Look below for the Next Page & Signature*

## TERMS & CONDITIONS

Royal Limousine will strictly enforce State and Federal Laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal (21) drinking age. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeurs' knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore no person will bring contraband aboard vehicles that are owned or operated by Royal Limousine. Person(s) under the age of 21 is/are prohibited from consuming any type of alcoholic beverages. Most bags get checked before students get into the vehicle. Driver has every right to search the bags you are bringing to the vehicle for illegal substances at any time. If the driver finds any illegal substances, he has every right to terminate the contract at that moment and leave the customer right there and finish the service at that moment without any discounts, hourly or money refunds. Driver also has a right to call Police. Passenger must have full respect and attention to the driver. If the driver feels that he has been disrespected, he has the right to terminate the contract right away on the spot. No sexual activities are allowed onboard our vehicles. Royal Limousine will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. Royal Limousine will not be responsible for any belongings left while the client is in or out of the vehicle. Royal Limousine reserves the right to charge a delivery fee for returning lost items if found. The rate will be equal to the rate of a Point to Point transfer to your location plus 20% Chauffeur gratuity. Partition will not be closed during the prom season. All partition controls are disconnected. The purchaser on the front of this contract is responsible for his or her guests. Upon determination that any of the above policies were violated, Royal Limousine may terminate service to the client and shall be deemed to have fulfilled its contractual obligations to the client under the agreement.

### AT THE CHAUFFEUR'S DESCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR.

- (1) \$ 1000.00 per damaged seat, \$ 500.00 per damaged bar, \$ 750.00 per damaged mirror, \$400 per damaged toilet, \$200-500 per damaged radio/amp/speakers/ipod wire, etc.
- (2) \$ 150.00 minimum for extensive cleanup (spills, etc.), \$50 for a gum in the carpet clean up
- (3) \$ 200.00 shampoo and disinfecting (due to sickness interior), \$ 150.00 detailing and wax (due to sickness-exterior)
- (4) \$ 500.00 minimum for each burn hole, rip or tear to upholstery
- (5) \$ 500.00 minimum for each act of vandalism, \$150 for opening EMERGENCY EXIT hatch
- (6) \$ 3000.00 opening a Car Door into another Vehicle or Stationary Object
- (7) Triple charge of above listed amounts for all removed / stolen items from vehicle
- (8) Downtime subject to loss of revenue, per each hour lost as stated in contract Royal Limousine recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged articles.

Royal Limousine reserves the right to terminate this or any other contract for noncompliance of the above requests, especially if renters do not follow chauffeurs requests in order to obey the rules in this contract. No smoking or food is allowed in our vehicles. Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason, if any cancellation occurs from renter's side. Taxes are applicable with all credit card / check / money order transactions so balance due amounts above may be slightly off. The open balance has to be paid in full by 1 month before the prom date. If the balance is not paid 30 days before the event, we cancel the contract for NON PAYMENT and we keep all the money that you have already paid (no refunds). If you book a limo within less than 30 days prior to event date – you are responsible to pay in FULL at the time of the booking. The renter authorizes the immediate 30% deposit + taxes & the final payment.

Royal Limousine allows a limited amount of stops as per package price. Different packages have different amount of stops. Any additional stops - \$35 / 6-12pass limos or \$50 / SUV limos and \$100 / Bus per stop. If you wish to have UNLIMITED stops – there is an extra \$400-600 charge – please ask the representative. All prom hourly packages are Garage - to - Garage based unless otherwise indicated on this contract. Vehicle leaves from the garage at the beginning of the hourly package and it has to be back to the garage at the end of the hourly package. Once the vehicle picks all students up it goes to the prom location. Vehicle stays at the prom location while students are at the prom (there is no riding around for students not even to the store, etc.). After the prom, vehicle can make 1 stop for the party before it starts making drop offs. Remember – more stops you do – more time you waste. Vehicles do NOT drive around. Each vehicle needs a destination. Each additional stop will be \$35 / 6-12 pass limos or \$50 / SUV limos and \$100 / Bus per stop. There is no breaking apart of the group for the After-Prom Party. Vehicle stays where the majority of the group got off for the stop. There is no riding around to other locations while most of the group got off at the stop.

Bus rentals have special regulations: No jumping from top of the seats. No sitting on top of backrest with feet on the seat. All bags will be checked. If we catch passengers with alcohol or any other contraband - job is over and everyone has to leave the vehicle. No refund for breaching a contract. So make sure that there is no illegal substances like alcohol, drugs, cigarettes, food, etc. Please have a seat when bus is in motion. We are not responsible for injuries happened to clients while the bus is in motion and people are not sitting in their seats. Customers are fully liable for injuries happened while bus is in motion if not sitting in your seat. Everything in the bus is recorded on a DVR with a few CCTV cameras so we have proof of anything happening on the bus. No horse-playing of any kind. No hanging from the rails . They are there to help you stand up. We are not responsible for any belongings left in the bus while client is not present in the vehicle. No opening of escape Emergency roof hatch or Emergency exit windows. Penalty is \$150. That endangers rest of the passengers. Please be advised that buses are commercial vehicles and have to take particular routes to get to destinations. It will take longer to get to destinations unlike a car. They have to take special bus commercial routes. Tolls for buses are more expensive than regular cars. Buses CAN'T turn onto certain streets or park in certain places. In that case clients have to walk to the nearest location where the bus is allowed to stand. Buses CAN'T idle anywhere in NYS or NJ. Bus idling is not allowed in many places so the inside equipment may not be turned on while the bus is standing or parked (no lights, no AC, no heat). Bus bathroom rules: No smoking, No female products allowed in the toilet, No pooping, No vomiting, No dumping of napkins. Please let all passengers of the bus know of these rules. If you break these rules – there will be consequences.

As with all contracts, the rental contract between the mentioned person as renter and Royal Limousine is made with the information and the terms given to us. Contracted price is set for contracted pickups, addresses, time and number of passengers. As indicated in the contract, any extra unaccounted passengers traveling in the vehicle are subject to extra charge or denial on getting onboard. All of the given information from the renter is binding and cannot be changed without Royal Limousine acceptance. If the contract is cancelled or accepted after it is signed, Royal Limousine is still authorized to collect the remaining balance in full, if the car was not re-rented again on the cancelled date for the same or higher amount. The credit card holder gives authorization to use the credit card information. If the purchaser doesn't pay the full amount of the balance Royal Limousine will not start the job. Therefore the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements. Royal Limousine rates are billed, including, applicable fees / taxes and a 20% service charge. If you feel that you would like to provide an additional gratuity to the driver it is at your sole discretion. If you choose to provide an additional cash gratuity; it is at your sole discretion, and is only in addition to the 20% you have already paid for. You will not receive a full or partial refund for the 20% Gratuity by providing a cash tip to the Chauffeur.

Royal Limousine cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Royal Limousine can accommodate other clients that booked with Royal Limousine prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking etc. The purchaser authorizes Royal Limousine to charge any additional charges after they have rendered services to the purchaser's credit card as supplemental charge. A 20% service charge will be added to your total charge as well as 8% tax surcharge. Customer agrees to have Royal Limousine get an authorization for the above credit card and amount, for the event stated above. If the card is declined, we have a legal right to go and collect money in court.

Once you sign the contract it can not be cancelled. If you don't feel like you would like to use our services we keep the 30% deposit. Cancellations made within 1 month prior to service date will not be responsible for the remaining balance – you just loose a deposit. Any contracts canceled within less than 1 month prior to the service date will be responsible for the full amount of the balance due. If any payment due hereunder will be unpaid (10) ten days before due date, hereon Royal Limousine will have the right to add and collect late charges with interest at maximum rate allowed by law. All such sums are due and owing with any other expenses, (filing fees, court cost, and reasonable attorney fees, etc.). Necessarily injuries by reason of such non-payments, I the credit card holder / purchaser agree to pay Royal Limousine upon signing of this contract. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 12 hours after the completion of the job to file a complaint in writing. If Royal Limousine does not receive my written complaint in the above stated timeframe, I agree that there is no valid complaint and I am fully satisfied with the services I received and will not file any complaint against Royal Limousine with any official bureaus. Filing a written complaint insures both parties, that it is fully understood what the problem was. The purchaser will be contacted within a week of the complaint to settle the matter. I understand that this is a separate case from the main contract and therefore have no dispute in general against Royal Limousine and the payment I authorized.

Since Royal Limousine offers high-tech-equipped vehicles, sometimes heat and excessive use of all power-operated equipment might be subject to temporary failure. This will of course not interfere with the safety of the vehicle itself and therefore will have no effect on continuing or paying of the contracted trip. Royal Limousine guarantees, that all our vehicles are constantly checked to keep the highest possible standards and eliminate such failures as much as possible. Royal Limousine agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicles or switch the vehicles to the equivalent value vehicle in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergencies. No additional charges will occur on customer side if upgrade is made without customer request. If switching occurs in the same category, or upgrades are made, it will not affect the contract and / or payment of contract. Customer's therefore accepts that replacement limousine may be substituted if contracted limousine becomes unavailable for any reason. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents, storms and any other acts of god, including, but not limited to traffic congestion, road closures, accidents, flight delays, weather delays, road closures etc., we will use our best efforts to notify the customer of these conditions and resulting delays or changes. Royal Limousine reserves the right to terminate any reservation without refund, if the operator or the Dispatcher on duty feels that the Renter and/or Party of the Renter is putting the operator or the mode of transportation or the Renter/and/or Party of the Renter in danger of injury. Or, if the Renter and/or Party of the Renter are in the possession of any illegal material and/or substance, this service will be canceled without refund. This is without exception. In case of non-payment or any disputes of charges, I Agree and fully authorize the charges to be put on my credit card provided above. If the card is declined Royal Limousine has every right to sue me in court. I understand these terms and conditions and fully agree to them by signing below.

\_\_\_\_\_  
Parent's Signature

\_\_\_\_\_  
Parent's Full Name – PRINT

\_\_\_\_\_  
Contact Phone Number

\_\_\_\_\_  
Date

